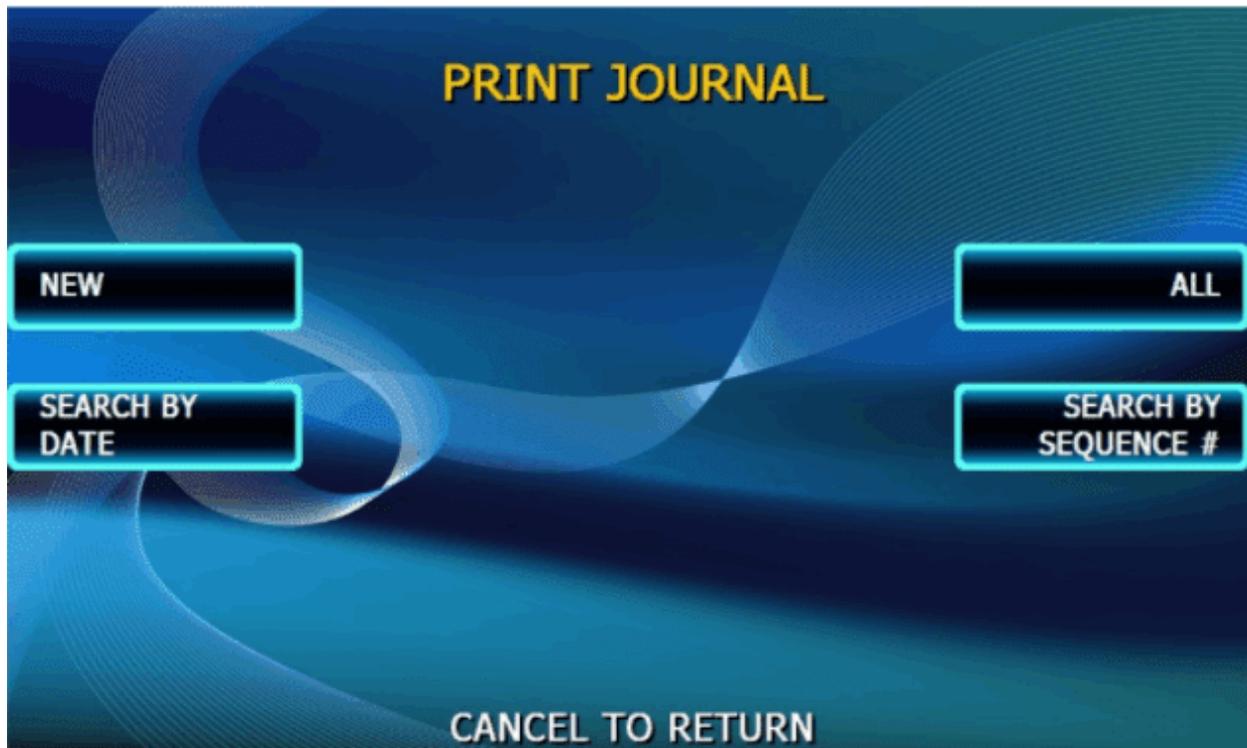


HOW TO PRINT THE JOURNAL ON A GENMEGA ATM

June 21, 2021



The Journal is an electronic record of all transactions, errors and some programming changes made to the ATM. Depending on the size of each entry, the memory can hold up to 40000 records. Each entry into the journal is indexed with a 5-digit sequence number starting with <00000>. Once the journal memory has reached its maximum limit, it will begin to overwrite the oldest entries.

From the Operator Function / Main Menu select "Journal" on the left hand side.

OPERATOR FUNCTION

00000

SETTLEMENT

TODAY : 09/08/2020
10:19:17

CUSTOMER
SETUP

JOURNAL

GENMEGA : G2500,A6
AP VERSION : V05.00.37
SERIAL # : TYAH001234
TERMINAL # : GENMEGA
ROUTING ID : GMTECH

SYSTEM
SETUP

REPORT

BILL CNT1 : 203
BILL CNT2 : N/A
BILL CNT3 : N/A
BILL CNT4 : N/A

HOST SETUP

DIAGNOSTICS

CANCEL TO RETURN

TRANSACTION
SETUP

JOURNAL

PRINT
JOURNAL

VIEW
JOURNAL

LAST X
JOURNAL

MARK
JOURNAL READ

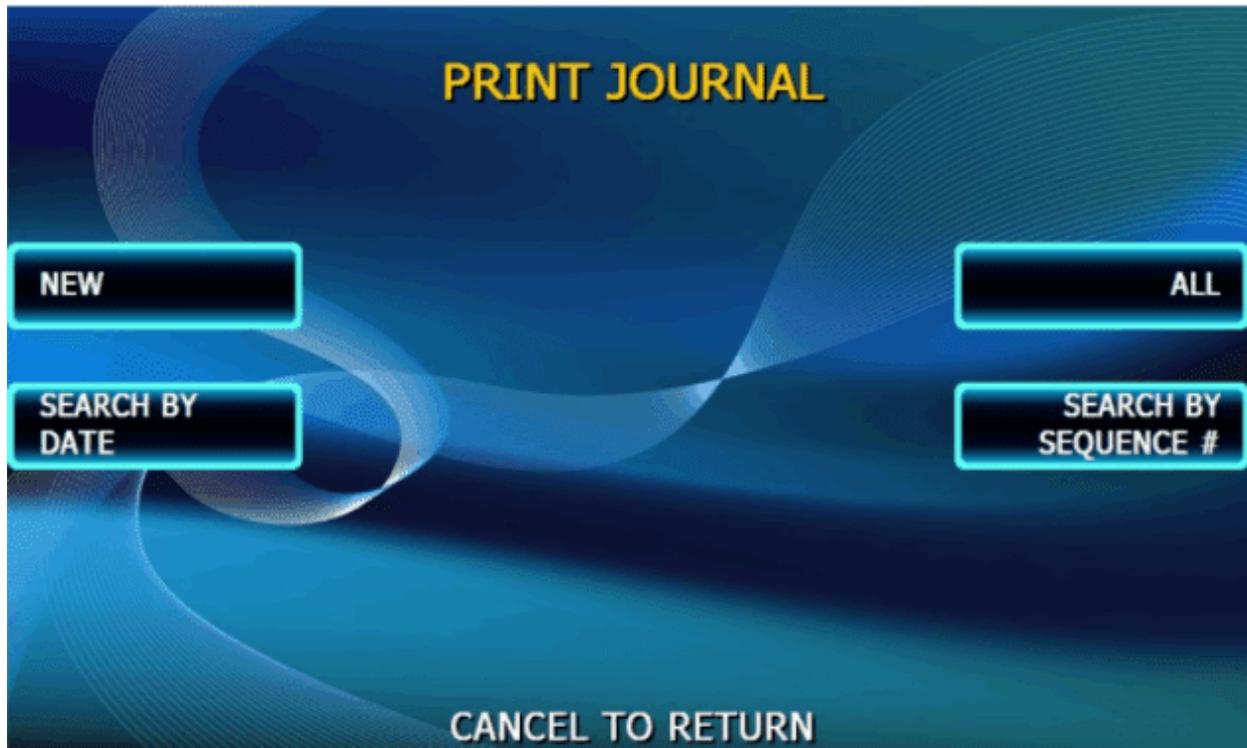
CLEAR TRAN.
SEQUENCE #

COPY JNL/SETUP
TO SD/USB

CANCEL TO RETURN

LOAD SETUP
FROM SD/USB

There are several ways that you can access the Journal records on your ATM



NEW

To print all 'new' journal entries since the last time the journal was printed, use the 'NEW' function in the print menu. The options will be 'Condensed Print' and 'Print'

ALL

This will print all Journals stored in the ATM beginning with #1 up through the most current. The options will be 'Condensed Print' and 'Print'

SEARCH BY DATE

This feature allows you to select a 'Start Date' and 'End Date' for a range of journals that you would like to print. Once the date range is selected, press 'Print'. This option prints the full uncondensed entries of each journal.

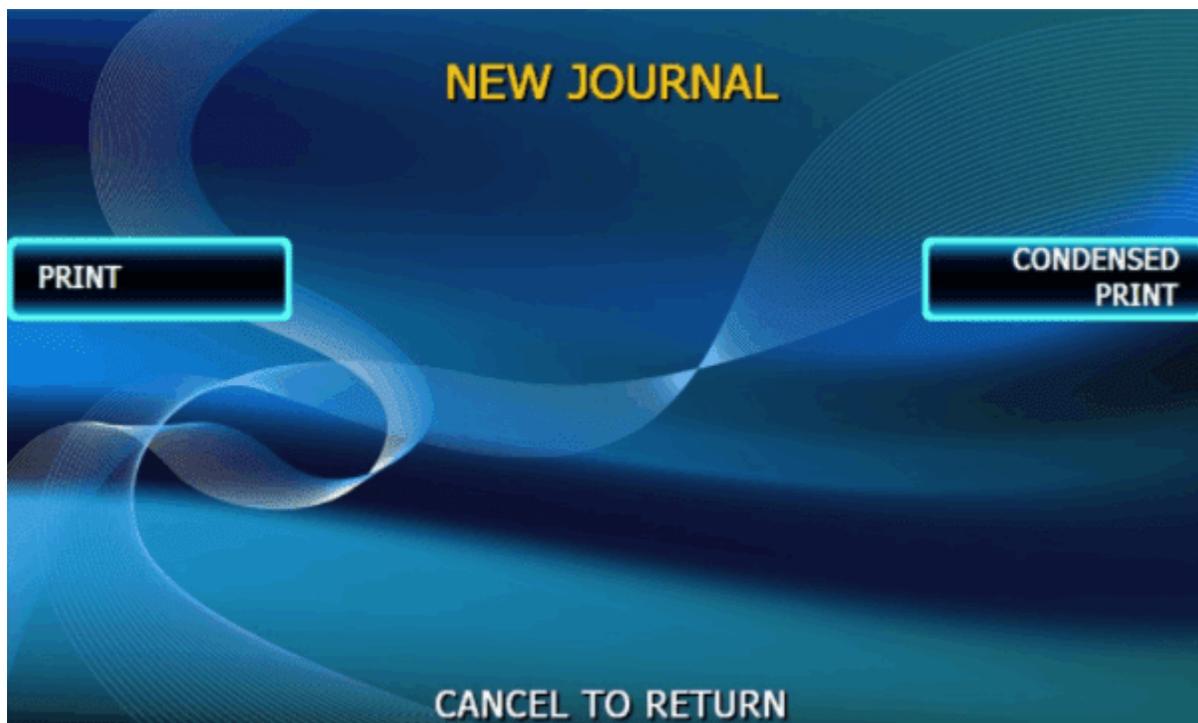
SEARCH BY SEQUENCE

This allows you to enter a beginning and ending sequence number for a range of journals.

When entering a sequence number to start or end your search with, you can enter the whole number <0020> as it appears on the transaction, or just the number itself '20'. If the sequence number you entered does not exist (it is outside the range of existing journals) then the entry will not appear in the start or end fields.

After entering a number, press the ENTER key on the keypad to accept.

Print once the sequence number range is correct.



When given the option of 'PRINT' or 'CONDENSED PRINT', allows the recovered Journal entries to be printed with all available information, or into an abbreviated version. Below are examples of each type of record. Please see the below as examples of the same transaction:

PRINT:

```
(00027) 11/07/2014 12:50:09
NORMAL TRANSACTION
*WITHDRAWAL*
TERMINAL QADGJMPT      (SEQ:0010)
ACCOUNT FROM CHECKING
CARD DATA *****0163
REQUESTED $20.00
HOST DATE, TIME 11/07/2014, 11:49:26
AVAILABLE BAL $0.00
AUDIT NO, NET ID 123414, 16
BUSINESS DATE 11/07/2014
RETRIEVAL NO 000000STD3NA
DISPENSED $20.00
SURCHARGE $1.51
BALANCE $3333.00
```

CONDENSED PRINT:

```
(00027) 11/07/2014 12:50:09 TRN OK
*CW* QADGJMPT      (SEQ:0010)
FR-CA CARD:0163 REQ$20.00
11/07/2014, 11:49:26 AVB$0.00
AUTH#123414, 16 BUSD11/07/2014
RT#000000STD3NA DSP$20.00 SCG$1.51
ACB$3333.00
```

The Last X Print option allows you to bypass the marker set when printing a journal and go back to recover an older record (so long as the record still exists in memory).

For example, you print a journal and it includes sequence numbers <00001> to <00100>. If you wanted to go back and reprint journal number <00080> you would need to do a Last X Print for 20 records (100-20=80) this would give you records 100-80.

To do a Last X Print, press the button and then enter a value of how many records you wish to go back.